

NCBRT  
Supervisor Comments  
2011-2013

The following comments were collected from the Outcome-Based Study Supervisor Surveys conducted from January 2011-December 2013, in which supervisors were asked to evaluate their subordinate's performance prior to and after participating in NCBRT training course(s).

Supervisors were contacted by the NCBRT six months after their subordinates had successfully completed the course(s), to measure the value and effectiveness of the training we provided. The supervisors were asked to provide feedback on improvements they observed in their subordinates' performance, as well as if they had improved or developed emergency response plans or procedures since the training. A rating scale is provided for each participant to illustrate the improvement in the participant's performance as a result of the training.

To protect their privacy, the names of each participant were removed from their supervisor's comments.

**A Prepared Jurisdiction: Integrated Response to a CBRNE Incident  
(Integrated Response)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I have observed improvements in cooperation/coordination with law enforcement and public safety. We have improved emergency response plans with greater logistical support under incident command. The training was valuable – I would recommend it to others.*

-Paul Sichko, Assistant Director MSP Operations  
Airside Operations and Maintenance  
Metropolitan Airports Commission  
Minneapolis, MN

Performance Rating Pre-/Post-Training (on a scale of 1-10): NA

*I found the training valuable because all 1st and 2nd responders need to know what type of environment they may be working in. Responders need to know about hazardous materials and environments and know what precautions to take. I would recommend this training to others because it is beneficial and law enforcement and others need to know what is going on in our world.*

-Alice Flemister, Morning Watch Supervisor  
Atlanta Police Department Crime Scene Unit  
Atlanta, GA

**Advanced CAMEO Applications for All Hazards  
(ACAMEO)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*She had limited CAMEO skills before the class. She now has a better overall knowledge of what the CAMEO suite offers. She will be better prepared to support hazmat incidents resulting in activation of the state emergency operations center. The training increased knowledge of CAMEO, MARPLOT and ALOHA.*

-Timothy Date, Bureau of Preparedness  
Florida Division of Emergency Management  
Tallahassee, FL

**Advanced CAMEO Applications for All Hazards  
(ACAMEO)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I have observed demonstrated good knowledge in the use of the program and how to use the program on an incident. We have added the use of CAMEO on incidents since the training. The training was valuable, because it gives us another tool for use in emergency response. I feel that others in the emergency response field need to be up-to-date on the advancement of technology. We can only move forward in emergency response if everyone is moving forward.*

-James Stanley, Fire Chief  
Carlyss Fire Department  
Sulphur, LA

**Advanced Forensic Investigations for Hazardous Environments  
(Forensics)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +4 Point(s)

*I have noticed improvements in the collection and handling of evidence – processing and evaluating the crime scene before taking any further action. We have improved emergency response by ensuring the responding units contain a perimeter to assist the victims they can safely make contact with, and document any findings or statements from victims or witnesses to pass on to officers equipped to enter and assess the scene. The training addressed areas we were not familiar with, and introduced tools that were not known to us, as well as the dangers of entering unknown hazards – what to look for and how to observe the scene. All officers should know how to respond to a possible bio-hazard incident and know what steps they need to take to stay safe and keep others safe who have not already been affected.*

-Sgt. James McNatt, Supervisor  
Criminal Investigation Division  
Jefferson Police Department  
Atlanta, GA

**Advanced Forensic Investigations for Hazardous Environments  
(Forensics)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*I have observed better preparations for when we may need to deploy under hazardous conditions. We now have a better understanding of when it would be appropriate to use certain equipment. We are more prepared and knowledgeable than before. We have improved our decision-making criteria for when we utilize the basic equipment we have. Also, we have a better understanding of when we may have to back away from a situation and why. The training is essential to safe deployments and decision-making in hazardous environments or those that are potentially hazardous. Everyone should prepare for hazardous situations, in order to make safety and deployment decisions.*

-Anonymous  
Arlington, TX

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*He had always been aware of hazardous situations and how to handle himself. I believe he is somewhat more aware of different aspects of the hazardous situations he encounters now. He has made other members of the squad aware of what he learned. We must stay abreast of different situations that may put members in hazardous situations – increasing everyone's awareness of what they may encounter.*

-Daniel McGill, General Manager I, Crime Scene Section  
Hillsborough County Sheriff's Office  
Tampa, FL

**Biological Incidents Awareness  
(Bio Awareness DD/TTT)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*She has exhibited an overall increase in general respect for and an awareness of preparedness needs within the department and the community. Although I can't say confidently that there have been specific improvements made to in-house response plans at this time, due to her recent training, she is considered a valued member of our planning team and her input would be sought on any plans or procedures. She spoke highly of this training after attendance, and based on that evaluation, I would recommend it to others.*

-Patrice Bogan, Director of Clinical Services  
Oneida County Health Department  
Utica, NY

Performance Rating Pre-/Post-Training (on a scale of 1-10): +5 Point(s)

*I have observed improvement in her ability to plan for an event, and her ability to identify weaknesses in response plans – by identifying response needs and weaknesses, plans for events were re-evaluated. I found the training valuable, as employees are trained in new techniques and response procedures to improve response capabilities. I would recommend this training to others so that response personnel can become fully aware of their responsibilities and to keep our response plans continually updated.*

-Eng. Carlos O'Neill, Acting Manager  
Environmental Emergency Response Area/ Environmental Quality Board  
San Juan, PR

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*She is more aware of the potential for bio-terrorism events and the appropriate response to the same. There are existing plans in place, however, we may consider revising them as a result of this training. I believe the more we become aware of the threats that we may face, the better prepared we are to respond effectively and appropriately, and would recommend this training to others.*

-Victor R. Means III, MBA, CSP, Director, Safety Services  
Emergency Management Coordinator  
Texas Tech University Health Sciences Center  
Lubbock, TX

**Campus Emergencies: Prevention, Responses and Recovery  
(Campus Emergencies)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I have observed increased improvement in sharing knowledge through various communications' methods, as well as an increase in sharing knowledge and information with subordinate staff. It was informative hearing the understanding of other agencies regarding their expectations of colleges and universities. Several areas not addressed in emergency plans were identified and a rewrite of our plans and protocols to correct the oversights were completed last fall.*

-Roderick Pullen, Chief  
Campus Police/Security  
University of the Virgin Islands  
St. Thomas, VI

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*He has exhibited strong leadership skills in organizing a crisis preparedness task force. We have developed plans for all departments on campus and have improved our communications capabilities. We have corrected deficiencies in our committee structure – making crisis planning more streamlined and effective.*

-Philip C. Williams, J.D., Ph.D., President  
McNeese State University  
Lake Charles, LA

**Emergency Response to Domestic Biological Incidents  
(ERDBI)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +5 Point(s)

*I have observed increased knowledge of types of biological threats since the training. Increased training on these subjects leads to increased preparedness. He brought back this training for other personnel. I would recommend it because it brought value to our organization.*

-Mike Kuykendall, Fire Chief  
Cottonwood Fire Department  
Cottonwood, AZ

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I have observed (in him) fantastic procedural sampling techniques and an increased ability to explain and impart biological information since the training. HM3 has increased the training on sampling techniques learned in class. Most of our responses are geared toward sampling procedures. We have integrated these techniques into all our sampling – not just bio. I would recommend this training, as I have seen it as a great benefit to our team.*

-Matt Stuart, Team Leader  
Northern Kentucky Hazmat  
Ft. Thomas Fire Department  
Cincinnati, OH

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*I observed an overall understanding of the complexity that could arise from what seems to be a small event. The training provided a better understanding of emergency preparedness and its complex world of stakeholders. It provided a fantastic base for understanding the planning needed in order to prepare for even the most basic response.*

-Todd Wyckoff, MPA, GP Strategies  
Emergency Preparedness Specialist/  
Public Health Preparedness & Emergency Response  
South Bend, IN



**Emergency Response to Domestic Biological Incidents  
(ERDBI)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +6 Point(s)

*As a newly hired responder, he learns fast and retains quite a bit of knowledge from the classes he takes. We have not had a biological incident or threat in our area since the training to allow us to use the knowledge we gained; typical incidents we respond to do not deal with biological activity/threats. I learned a lot in the class and the scenarios presented, while working in groups helped solidify a better understanding of the topic. I would absolutely recommend this training – the instructors were knowledgeable and friendly. I felt I learned well from their instruction.*

- Jennifer Paris  
Emergency Response Manager  
Florida Department of Environmental Protection  
Tallahassee, FL

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*He has a greater understanding of what biological incidents are more likely to occur, and where. We have coordinated efforts between the police and fire departments since the training. The training dispelled myths about biological agents and their impact as weapons. I would recommend this training.*

- John Hodges  
Chief Inspector  
Westchester County Police Department  
Hawthorne, NY

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*My staff only had hazmat background experience, so this course gave him some understanding of the medical and public health concerns that biological incidents can create. This training was invaluable, because it helped to quickly educate one of our new staff members on the concerns of biological incidents vs. hazmat incidents. I definitely would recommend this training to others.*

- Rodney P. Wann  
Training & Exercise Section Chief  
Public Health Preparedness & Emergency Response  
Indiana State Department of Health  
Indianapolis, IN

**Instructor Development Workshop  
(IDW)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*I have observed greater self-confidence – the ability to evaluate performance of personnel assigned to various tasks. The training was used as a developmental tool to improve her as an instructor. She has added confidence in her ability to instruct personnel and lead a class, no matter what the topic. I would recommend it to anyone who wishes to advance in his/her career.*

-Linda Cagle, Police Commissioner Officer III

Quad Cities Post

Alabama Department of Public Safety Patrol Division, Troop A

Sheffield, AL

**Introduction to the Computer-Aided Management of Emergency Operations Suite  
(I-CAMEO DD/TTT)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +4 point(s)

*This course gave him, who is our GIS person, another tool to use. As a manager, I don't take the time to delve deeply into CAMEO, however when somebody provides me CAMEO output, I know exactly what they are talking about. Since the course, we can draw polygons and evaluation population in areas.*

-Dale Rector

Tennessee Department of Environment and Conservation

Oak Ridge, TN

**Law Enforcement Active Shooter Emergency Response  
(LASER DD/TTT)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*He is one of our department trainers in active shooter response. This training provided him with current protocols/practices being implemented regarding active shooter response. Our protocols related to active shooter response have been updated as a result of the information/training he brought back. Training such as this allows our agency to implement information/practices that other agencies have already had experience in; training that provides us with methods that work, over those that do not.*

-Steve Suho, Lieutenant  
Yuma Police Department Specialized Patrol Bureau  
Yuma, AZ

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*He learned an entirely new process for active shooter response which caused us to modify our entire response plan! We modified our response plan to the doctrine presented during your course. The experience of the presenters and the new doctrine presented, were invaluable.*

-Grant Walker, Vice-President  
Ochsner Health System  
New Orleans, LA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*The training allowed him to pass on his experience to other officers in the police department. The training will be the foundation for the continued development of response plans to active shooter incidents. I have already recommended the class to the Wheeling and Bridgeport Police Departments.*

-Kelley Moran, Chief  
Fairmont Police Department  
Fairmont, WV

**Law Enforcement Active Shooter Emergency Response  
(LASER DD/TTT)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*We have been incorporating active shooter training into our local firearms training and qualifications. The more knowledgeable our team is of the subject matter, and the more they have the ability to translate that knowledge into increased field response capability, is always valuable. I would recommend the training.*

- Sgt. Jason Smith  
California State Parks  
Oroville, CA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*He was able to use some of the tactics he learned to train my other staff. Some information was incorporated into my units' first responder training. The training provided valuable hands-on training not available in most training arenas. It provided hands-on updated information that could save a first responder's life, if used.*

- Lt. Mike West  
California Department of Corrections  
Delano, CA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*I have observed improvements in the proficiency of basic (not easy) clearing techniques. My whole training unit took this class in preparation for our active shooter training that we put on for the department. Each of us was an instructor in this discipline before, but the course solidified our techniques and reinforced what we were doing.*

- Adam Freedman  
Sergeant  
Yuma Police Department  
Yuma, AZ

**Law Enforcement Active Shooter Emergency Response  
(LASER DD/TTT)**

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*As a result of the training, I feel that he is able to teach/train response to active shooter situations with much greater confidence than he was able to before the training. Training scenarios developed since his attendance are better, and I feel, have given the officers he has trained more confidence and better preparation to respond to an actual active shooter situation. Since the training, officers have been trained, and ongoing training is presently scheduled, for officers to practice the skills and response techniques he learned and has trained us in. The need for ongoing training for all officers, reflecting current trends and practices in the area of active shooter response, is essential.*

- John de la Cruz  
Lieutenant  
Granite School District Police Department  
Salt Lake City, UT

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*His expertise in the area of firearms has proven to be an asset to this organization. I would also say that he has been well-versed on the subject matter of active shooter response. This course has improved his subject matter presentation skills by giving him more information to share with other officers. The information received in the course has been accurately presented to other officers.*

-Michael Fehling, Captain  
California State Parks  
Lake Oroville Sector Superintendent  
Oroville, CA

Performance Rating Pre-Post-Training (on a scale of 1-10): +1 Point(s)

*He served as a secondary instructor and safety officer during our recent department-wide active shooter training. He was able to apply what he learned in the LSU class to our training. Active shooter training poses many logistical challenges and having several in-house instructors was extremely beneficial to putting together a well-run class. The students benefitted from his involvement. I would recommend this training.*

- Eric Whiteside, Captain  
Ohio State University Police Department  
Columbus, OH

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*He has a better understanding of the dynamics of an active shooter incident and is better prepared to pass on that knowledge to other officers. As a result, he has increased confidence in his ability and knowledge, which also shows in his instruction of others. We had a policy in place already and have not changed it, however, our training was altered as a result of this class to reflect the principles learned. It was an obvious improvement in our approach. We already had "active shooter instructors" on staff. However, sending other officers to this training expanded our options of instruction and response. Other officers from this area attended this training as well and we are all in agreement that the training was beneficial. Should the opportunity arise, I will definitely recommend this class to others.*

- David Bell  
Sergeant

Ball State University Police Department  
Muncie, IN

Performance Rating Pre-/Post-Training (on a scale of 1-10): +5 Point(s)

*I have observed the practical aspects of crisis management concepts being employed since the training. This approach fits the staffing levels of agencies both large and small. I would recommend the training, because it is very straight-forward and effective.*

-John D. Murphy  
Sergeant

Staff Services  
Fairmont Police Department  
Fairmont, WV

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*I have observed that he has become more knowledgeable in regards to areas of vulnerabilities and appropriate response. Broadened knowledge bases in all areas of food and agriculture biosecurity are most desirable. I would recommend it, because there was a good working group, which included thought-provoking processes and exercises.*

-James R. Scott, D.V.M., Director  
Indiana Meat and Poultry Inspection Division  
Indiana State Board of Animal Health  
Indianapolis, IN

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*We now know that there have been several areas where our food sources have been contaminated and found to be unsafe. This training brings us to a higher level of alertness. We have made contacts and partnerships with the USDA animal and plant health inspection services since the training. The training was valuable, as there are always areas and fine facets of terrorism in which we need to be made more aware. I would recommend the training, because there are so many Americans still asleep to the threat that is, and will now be, a clear and present danger.*

-Frank Jackson, Lieutenant  
Accreditation Manager / Homeland Security Officer  
Berkeley County Sheriff's Office  
Moncks Corner, SC

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 point(s)

*I observed improvements in planning skills, and the access to other topics of interest as they related to our agency. It provided the opportunity for the facilitation of networks and resources to help develop and implement disaster planning and execution programs. We have been working with other regional government agencies and non-profits to implement preparedness and response contingencies. This program allowed our agency to train more responders to assist our communities should the need arise. The course, when combined with other topics that are essential to our agency's mission, offers great value for the money. It helped my staff make connections, and for those who have little knowledge, a start to another aspect that is extremely important when serving our community.*

-Willard Davila  
T. Russell Reitz Animal Shelter  
Manhattan, KS

### Law Enforcement Prevention and Deterrence of Terrorist Acts (P&D TTT)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*He is able to relate the homeland security material to patrol officers. We have been revising lesson plans to include this training in future classes. This course helps to give patrol officers skills they can relate to and use regularly. I would recommend the training to others.*

-Scottie Saltsman, Basic Training, DUI Enforcement  
Section Supervisor  
Department of Criminal Justice Training  
Richmond, KY

### Law Enforcement Prevention and Deterrence of Terrorist Acts (P&D TTT)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)



*The training provided more specifics to focus on intelligence areas. We reviewed CONOPS for gaps in LE-focused areas and rewrote some of the situation and mission paragraphs after the training. The training was definitely valuable – we plan to send more to this training, I would recommend it, if, for nothing else, the situational awareness training, and to open eyes towards LE and intelligence. He has instructed several courses for my unit over the past few years, and he is always very professional, informative and engaging; he truly understands Defense Support to Civil Authorities missions and how to bridge the gap between civil authorities and the military.*

-Steve Schippers, Texas Military Forces  
San Antonio, TX

## Principles of Intelligence Writing and Briefing (PIWB)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 point(s)

*Since taking the course, our reports are much clearer and concise in investigational matters and offer more attention to details. As always, we value the training presented by the NCBRT for both emergency preparedness as well as its value to our everyday job duties.*

-Tim Darden, Assistant Division Director  
New Mexico Department of Agriculture  
Las Cruces, NM

## Public Safety WMD Response – Sampling Techniques and Guidelines (Sampling)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*I have noticed improvement in his procedural development. Significant procedure development has occurred within our organization post-course completion. This training allowed hands-on and didactic education to help the team operationally and within a preparedness mode.*

-Scott Mickalonis, MS, CEM,  
Deputy Director, Emergency Management  
Montgomery County Department of Public Safety  
Eagleville, PA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I observed his general understanding and sampling techniques he demonstrated during recent hazardous materials training, in which he was the lead instructor. He demonstrated confidence and strong overall knowledge of the equipment and procedures. We have previously developed operational guidelines, which seem to be adequate, but may need to consider reviewing these procedures. Based on his experience, the training was worthwhile.*

-Jeff Hoeflich, Captain  
Skokie Fire Department  
Training Division  
Skokie, IL

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I have observed improvements in hazmat sampling techniques. He has served as an exercise evaluator for other members of our unit and assists others in improving their sampling techniques. The training was valuable, in its use of methodical sampling techniques. This is an excellent course in keeping with our unit's mission.*

-W. Payne Marks, First Sergeant  
Virginia State Police  
Counter Terrorism and Criminal Interdiction Unit (CCI)  
Richmond, VA

Readiness: Training Identification Preparedness Planning  
(RTIPP DD/TTT)

Performance Rating Pre-/Post-Training (on a sale of 1-10): +1 point(s)

*Working with local agencies to capture training needs has improved. We are in the process of improving or developing local training plans since taking the course.*

-Deborah Bayer, Dean of Public Safety Services  
Oakland Community College  
Auburn Hills, MI

## Site Protection Through Observation Techniques (SPOT DD/TTT)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*She has been able to pass on the knowledge she has learned to officers in her division. Emergency response plans for our department are constantly being reviewed and updated, and based on the training she received, she has been a positive influence in providing improvements to those plans. The training allowed others in our department to be trained in the concepts that she learned. Training like this is always good. Given the type of unit (Anti-Terrorism Intelligence Unit) that we are assigned to, this training was invaluable.*

-Gordon Gomes, Captain  
Honolulu Police Department  
Major Events Division  
Honolulu, HI

## Site Protection Through Observation Techniques (SPOT DD/TTT)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*He has incorporated conducting behavior assessments into staff security, based on the SPOTT (DD/TTT). Classes he took in June 2011. No plans have been developed specific to this training, but it is now included with the battery of security training that is normally conducted. It's new and fresh material apart from the suspicious/unattended object training our train crews go through. I think people forget to look at the people who ride their systems and focus on ticket inspections, packages, etc. when they should include behavior assessments too.*

-Brian Schmidt, Director, Operations, Planning & Programming  
San Joaquin Regional Rail Commission  
Stockton, CA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +5 Point(s)

*She was able to provide training for her frontline train crews in behavior assessments and awareness of surroundings. We're in the process of revamping our security and emergency plans and will add SPOT to the plan when we get to that section. It's nice to have former law enforcement teach assessments of behavior due to their background and first-hand experience. Any time a person can attend free training taught by law enforcement that increases skills in behavior assessments is very, very valuable.*

-Steve Walker, Safety & Security Manager  
San Joaquin Regional Rail Commission  
Stockton, CA

## Tactical Planning for WMD Incidents (Tac Plan)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*I have observed improvements in evaluating and planning for solving problems. We are using the training to improve the troop response situations that may arise. The training provides options that were not part of our previous training. The training is needed to help develop and plan our response strategies.*

-Gary Isbell, Lieutenant  
Oklahoma Highway Patrol  
Muskogee, OK

### Team Approach to Foodborne Outbreak Response (Foodborne Outbreak)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 point(s)

*The training gave us an ability to understand the process of the food outbreak investigation and how we interact with our epidemiology department. We are in the process of developing the processes now. The course helped to have all staff with knowledge of the process and how we interact with EPI. The course was very informative and it gives the Sanitation Department more knowledge to bring back to our staff.*

-Jeremy Hessel, Director of Environmental Health  
Hamilton County Public Health  
Cincinnati, OH

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 point(s)

*The collaboration with outside agencies has improved. The course helped us look at food emergencies and include in response plans that we might not have thought of before. Since the course, we reviewed existing plans and updated as needed.*

-Kelly Monahan, Environmental Health Manager  
Louisville Metro Department of Public Health  
Louisville, KY

### Terrorist Threat Guidelines: Preparing Law Enforcement to Respond to Changing Threat Levels (Guidelines DD/TTT)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*As our training coordinator, his attendance increased his knowledge base and enabled him to communicate more effectively with people who might be interested in attending the courses LSU-NCBRT provides. He thought the training was very well-presented.*

-Michael Snowden, Director  
Hamilton County Homeland Security  
Cincinnati, OH

### Transit Terrorist Tools and Tactics (T4)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +4 Point(s)

*He's created additional training programs for employees and implemented a Personal Radiation Detector program for Operations staff. He's completed a policy and procedure for their use as well. The introduction of the Gamma/RAE II R personal radiation detectors onboard the trains and staff training/policy and procedures were completed. A full scale exercise took place on November 12, with WMD/RAD as the elements. I found the training valuable, mainly due to the introduction of the PRD program, and would recommend the training to others.*

-Brian Schmidt, Director, Operations, Planning & Programming  
San Joaquin Regional Rail Commission  
Stockton, CA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*She has a much better understanding of how to deal with security situations. Despite her background in law enforcement, she has gained knowledge of security measures as they apply to transportation. More attention is being given to security in our response planning. The training was valuable, as it has increased knowledge of security in the public transportation sector. Many valuable issues on security were raised that heightened our awareness to proper planning.*

-Alan Smith, Director of Safety  
Greyhound Lines, Inc.  
Dallas, TX

### WMD Advanced Tactical Operations (ATO)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*He has been able to provide training to our own department for our training days involving scenario and tactical situations. We have not yet improved emergency response plans, but we are in the process of doing so, and this training will help. It was valuable, because it improved tactics and knowledge. I would recommend it.*

-David Kintz, Deputy Chief  
St. Charles Police Department  
St. Charles, IL

Performance Rating Pre-/Post-Training (on a scale of 1-10): +1 Point(s)

*I have observed an improvement in his overall knowledge since the training. We have updated emergency response plans and procedures as a result of this training. The training was valuable, because it provided better understanding of the issues. Training leads to better real-world performance.*

-Matt Martell, Chief  
Foster City Police Department  
Foster City, CA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +5 Point(s)

*I have observed improvement in ID, hazmat, decon procedures and tactical operations, while wearing different level attire. He is now my 'go-to guy' for hazmat issues in a tactical environment. He has brought training back to our team and implemented new updated training for us. This is the only training of its kind. The training my operators received was tremendous – thank you for the great training!*

-Lt. Michael Devine, Bergen County Law and Public Safety Institute  
Bergen County Police Department  
Hackensack, NJ

## WMD Sampling Techniques and Guidelines Refresher (Sampling Refresher)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +2 Point(s)

*He now comprehends why we take samples the way we do, following this training. We have implemented new SOG's in the area of evidence, sampling and chain of custody since the training. We found this class very valuable. We were able to identify gaps in equipment, SOG's and techniques, and took steps to correct them. This class was so good, that it should be mandatory for every hazmat team. We have recommended this class to other teams in our region, and plan to have LSU back next year for a refresher.*

-Michael J. Magda, Firefighter/EMT-P/Hazardous Materials Specialist  
Livonia Fire and Rescue  
Livonia, MI

## WMD Tactical Operations (TAC OPS)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +5 Point(s)

*All participants are more comfortable/familiar with CBRNE gear since the training. We have developed more realistic ways to store/transport CBRNE gear. The training was almost the perfect intensity level to develop both confidence and understanding.*

-Joe Satterfield, Captain  
Cherokee County Sheriff's Department  
Canton, GA

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)

*The course content and exercises have made him a better, well-rounded operator. This training was valuable, as we must have training for all SWAT personnel. Knowledgeable, excellent instructors made the course content interesting.*

-David Schenk #86, Captain  
Ocean County Sheriff's Office  
Operations Division Commander  
Accreditation Manager  
Toms River, NJ

## Shopping Center Security Terrorism Awareness Training (Shopping Center)

Performance Rating Pre-/Post-Training (on a scale of 1-10): +3 Point(s)



*I have observed that, informed with the subject matter, he carries this knowledge to the workplace in a meaningful manner. We have updated the mall's emergency response plans since the training. I learned things that I did not know or did not realize were applicable in the everyday life of a shopping mall. This training is invaluable – highly recommended for those involved in the life-support systems of large commercial complexes.*

-Robert H. Stevenson, Jr. CPM\*, CSM, RPM, CIC, Mall General Manager  
THE MALL AT MARATHON  
Nassau, Bahamas

Performance Rating Pre-/Post-Training (on a scale of 1-10): NA (No change)

*The training was valuable – it is always useful to keep your people up-to- date on training and you can never have too much training. My subordinate said it was very good training and useful information.*

-David Stevens, Regional Vice-President  
Valor Security Services  
Ocala, FL